Service Descriptions

CONTENTS

GLOSSARY

Named Business Unit is defined as a unique Business Unit configured in Oracle Fusion Applications – a unit of an enterprise that performs one or many business functions that can be rolled up in a management hierarchy. A business unit can process transactions on behalf of many legal entities.

Named POD is defined as a unique Oracle Fusion Applications environment. A POD is the Production Environment running the Oracle Fusion Applications and any applicable non-Production Environments.

Named User is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

Operating Unit is defined as a unique Oracle E-Business Suite as an organization that:

    a.   Stores subledger data separately from the data associated with other OUs that support a particular ledger ("Partitions").

    b.   Administers subledger rules such as those associated with transaction types, sequencing schemes, and other sales tax or VAT regulations ("Complies").

    c.   Administers user access to the data for processing and reporting ("Secures").

    d.   Is not product specific and automatically links all subledger products that post to a specific ledger.

    e.   Applies to subledger business transaction and document data and associated data such as customer details. Subledger accounting data is not tagged with OU identification unless you elect to do so. General ledger data is not managed through OUs.

Administrator is defined as a Named User you authorize to access, use and configure the security and access functions of the system.

Employee is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants where such agents, contractors and consultants have access to, use of, or are tracked by, the programs. The quantity of the licenses required is determined by the number of Hosted Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of that other company's full-time employees, part- time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use of, or are tracked by, the programs.

REPORTS

Business Unit, POD user or Employee User

REPORTS enables user to produce and compare configuration reports from an Oracle Cloud ERP or HCM Pod.

Users of the Rapid4Cloud REPORTS service are authorized to access the following module or functionality:

·   Rapid4Cloud REPORTS

Usage Limits: The Rapid4Cloud REPORTS service is subject to usage limits based upon:

·   A maximum number of Business Units, Pods or Employees as defined in your order

Rapid4Cloud Policies:
Your order for this Rapid4Cloud Service is subject to the Rapid4Cloud Support Policy, which may be viewed at https://www.rapid4cloud.com/contracts-terms-and-conditions-us/

CHANGE

Business Unit, POD user or Employee User

CHANGE enables users to load configuration and data changes into Oracle Cloud ERP and HCM via pre-defined templates.

Users of the Rapid4Cloud CHANGE service are authorized to access the following module or functionality:

·   Rapid4Cloud CHANGE

Usage Limits: The Rapid4Cloud CHANGE service is subject to usage limits based upon:

·   A maximum number of Business Units, Pods or Employees as defined in your order

Rapid4Cloud Policies:
Your order for this Rapid4Cloud Service is subject to the Rapid4Cloud Support Policy, which may be viewed at https://www.rapid4cloud.com/contracts-terms-and-conditions-us/

COPY

Business Unit, POD user or Employee User

COPY enables user to copy all or part of their configurations, master data and transaction data between Oracle Cloud ERP and HCM Pods.

Users of the Rapid4Cloud COPY service are authorized to access the following module or functionality:

- Rapid4Cloud COPY

Usage Limits: The Rapid4Cloud COPY service is subject to usage limits based upon:

- A maximum number of Business Units or Pods as defined in your order

Rapid4Cloud Policies:
Your order for this Rapid4Cloud Service is subject to the Rapid4Cloud Support Policy, which may be viewed at https://www.rapid4cloud.com/contracts-terms-and-conditions-us/

ROLLOUT

Business Unit or POD user

ROLLOUT enables users to create a new Business Unit within an Oracle ERP Pod based on an existing Business Unit.

Users of the Rapid4Cloud ROLLOUT service are authorized to access the following module or functionality:

- Rapid4Cloud ROLLOUT

Usage Limits: The Rapid4Cloud ROLLOUT service is subject to usage limits based upon:

- A maximum number of Business Units or Pods as defined in your order

Rapid4Cloud Policies:
Your order for this Rapid4Cloud Service is subject to the Rapid4Cloud Support Policy, which may be viewed at https://www.rapid4cloud.com/contracts-terms-and-conditions-us/

RapidSTART

Business Unit or POD user

RapidSTART enables users to quickly create an Oracle ERP instance based on a supplied questionnaire.

Users of the Rapid4Cloud RapidSTART service are authorized to access the following module or functionality:

- Rapid4Cloud RapidSTART

Usage Limits: The Rapid4Cloud RapidSTART service is subject to usage limits based upon:

- A maximum number of Business Units or Pods as defined in your order

Rapid4Cloud Policies:
Your order for this Rapid4Cloud Service is subject to the Rapid4Cloud Support Policy, which may be viewed at https://www.rapid4cloud.com/contracts-terms-and-conditions-us/

RapidUPGRADE

Operating Unit

RapidUPGRADE enables users to upgrade their E-Business Suite solution to Oracle Cloud ERP using Rapid4Cloud automation processes.

Users of the Rapid4Cloud RapidUPGRADE service are authorized to access the following module or functionality:

- Rapid4Cloud RapidUPGRADE

Usage Limits: The Rapid4Cloud RapidUPGRADE service is subject to usage limits based upon:

- A maximum number of Business Units or Pods as defined in your order

Rapid4Cloud Policies:
Your order for this Rapid4Cloud Service is subject to the Rapid4Cloud Support Policy, which may be viewed at https://www.rapid4cloud.com/contracts-terms-and-conditions-us/

rapid 4Cloud

rapid 4Cloud

1900 S Norfolk Street,
Suite 350 San Mateo, CA
94403

+1 (415) 373 0181
info@rapid4cloud.com

www.rapid4cloud.com